

<u>Function Being Tested</u>	<u>Possible Event</u>	<u>Result</u>
Enters Customer ID Number	Invalid ID Number	Requests ID to be re-entered
Enters Customer ID Number	Valid ID Number	Moves to next step: Check if Customer has late fees.
Inventory Adjusted During a Rental	After Renting item, number in stock is decremented	The system matches actual inventory in the store
Inventory Adjusted During a Rental	After Renting item, number in stock is not decremented	Inventory is off by at least one
Inventory Is Adjusted After a Return	Item is put back on the shelf but inventory is not adjusted in the system	Inventory is off, you now have one more item in stock than in the system
Inventory Is Adjusted After a Return	Item is put back on the shelf and inventory is adjusted correctly	Inventory in the system correctly reflects number of items on the shelves
Item Inquiry	Inquire about amount of particular item in stock	System returns number of item in the store, but counts items on hold as well as the items able to be rented
Item Inquiry	Inquire about a item that is not in the system	Message box alerts clerk that the store doesn't carry the inquired item.

System Passes/Actual Result