

Use case: Add a customer

Precondition: The customer is not already in the database

Actor: Clerk

Goal: To add a customer

Overview:

When a customer who is not in the system tries to perform any action that is recorded by the system, the clerk accesses the system and records the information about that customer and the customer carries on the action

Cross-reference:

R2a

Actor Action	System Response
1. The customer attempts to perform an action	
2. The clerk enters the information about the customer	3. Displays new customer id
4. Customer performs action	